

# Manage Your Health on Your Own Schedule

## How to find a network doctor and access your health benefits 24/7 from your computer, tablet, or smartphone

Create your Healthfirst account at [MyHFNY.org](http://MyHFNY.org) to start getting the most out of your benefits today! You can also download our **Healthfirst NY Mobile App** or visit [HFDocFinder.org](http://HFDocFinder.org). Whenever you need to find a nearby doctor, specialist, pharmacy, dentist, eye care specialist, hospital, retail health, clinic or urgent care center that's covered under your plan, you can easily find the care you need.

### With your Healthfirst account, you can enjoy 24/7 online access to:

- Pay your monthly premium, if applicable, with our convenient bill pay feature
- Search for a doctor, pharmacy, urgent care center, or clinic in our network
- View or print out a temporary Member ID card
- View recent medical claims and authorizations
- Review your plan and pharmacy benefits
- Change your primary care provider (PCP)
- See a complete list of prescription drugs covered under your plan
- And more

Download the Healthfirst NY Mobile App to find care that's in your network, locate essential services nearby, view your digital member ID, and more.



See other side for more information.

Don't have a Healthfirst account yet?  
Need to find a network doctor now? Just follow these easy steps:

## Register Your Secure Account

### Step 1

- Visit [MyHFNY.org](https://MyHFNY.org)
- Click: Don't have an account?  
Create an account
- Select: Active Healthfirst member  
and click Continue

### Step 2

- Fill out the requested information  
(including your email address and  
mobile number)

### Step 3

- Read and confirm the Terms and  
Conditions and click the box
- Click Create Account

## Search for a Network Doctor

### Step 1

- Visit [HFDocFinder.org](https://HFDocFinder.org)
- Select your plan from the list of options

### Step 2

- Click on the icon that matches your  
interest, or use the search box to find  
a doctor by name, specialty, facility,  
and more

### Step 3

Narrow the list of results by:

- Entering your zip code to find the  
closest doctor
- Selecting type of provider
- Selecting doctors who are accepting  
new patients
- Selecting a preferred gender, or
- Clicking on "show more" for more  
search options

Steps may change as we continue to improve our online tools.

## Questions about your account?

You can always call the Member Services number on the back of your Member ID card for assistance. We're happy to help you set up your Healthfirst account, or to help with questions you may have.

## Helpful tip!

To make sure the doctor is still in-network, call the doctor's office before making your appointment.

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