



Formulary Change Alert: Healthfirst Medicaid Managed Care Plan and Personal Wellness Plan Members

The New York State Department of Health (NYSDOH) recently directed all Medicaid Managed Care plans and Health and Recovery Plans (HARPs)* to start matching their formularies to the New York State Fee-for-Service (FFS) program formulary.

What does this mean for you?

Your Healthfirst health insurance plan's drug formulary has changed. Certain prescription and over-the-counter (OTC) medications that you received in the past may no longer be covered under your Healthfirst plan.

What should you do?

Please look at the **list of covered drugs** on the Healthfirst website. Click on the formulary for your specific plan—"Medicaid Managed Care Plan Formulary" or "Personal Wellness Plan Formulary"—for a list of preferred medications. Be sure to ask your provider what the right replacements would be for you.

If you have any questions, or if you received a medication disruption notice, please call Customer Care. Medicaid Managed Care plan members call **1-855-298-2485** (TTY 1-800-863-5488); Personal Wellness Plan members call **1-888-790-4272** (TTY 1-800-863-5488). Hours of operation are 24 hours a day, 7 days a week.

*Healthfirst's HARP is called Personal Wellness Plan or PWP.

Coverage is provided by Healthfirst PHSP, Inc.

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