

Please complete this form and submit it with the supporting documentation (receipts and bills) to request reimbursement for eligible services that were paid out of pocket. You may only submit one reimbursement request at a time. If you believe there was a deductible or coinsurance/copayment overpayment, please contact the provider directly. ***This form cannot be used to request reimbursement for out-of-pocket payments for non-eligible services.***

The following are instructions for completing each section. Please read carefully before filling out this form.

## Section 1 Member Information

- Write your member ID# found on your Healthfirst ID card
- Write your name as shown on your ID card (First Name, Last Name)
- Write your complete mailing address
- Write your telephone number in case we need to reach you to verify any information

## Section 2 Reimbursement Information

- Write the amount to be reimbursed

## Section 3 Reason for Reimbursement Request

- Please note, you may only be reimbursed for emergency room services. Plus, you may only submit one reimbursement request at a time.

## Section 4 Attached Supporting Documentation

- Check the type of supporting documentation (receipt and bill) you will be attaching with your form

## Section 5 Member Attestation and Signature

- Review, sign and date your form to certify that the information on the form and any document(s) attached are accurate and complete
- If you are not the member and are signing this form, please provide us with your contact information in the space provided
- Please attach and mail any supporting documentation with the completed form to:

**Healthfirst Inc.  
P.O. Box 5165  
New York, NY 10274-5165**

If you have any questions or need additional help with filling out this form, please call our Member Services Department at **1-888-250-2220** (TTY 1-888-542-3821), Monday to Friday, 8am–8pm. If you require in-person assistance with filling out this form, you may visit one of our convenient Healthfirst Community Offices. Hours and locations are available online at [healthfirst.org/healthfirst-community-office](http://healthfirst.org/healthfirst-community-office).



# Healthfirst Essential Plans Member Reimbursement Form

## Section 1 Member Information

Member Card ID# \_\_\_\_\_

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (including area code) ( \_\_\_\_\_ ) \_\_\_\_\_

## Section 2 Reimbursement Information

Amount of reimbursement requested: \$ \_\_\_\_\_ . \_\_\_\_\_

## Section 3 Reason for Reimbursement Request

## Section 4 Attached Supporting Documentation

Emergency room services

Check all that apply

- Receipt – Proof of payment
- Provider claim form listing diagnosis & procedures codes

## Section 5 Member Attestation

By signing below, I certify that I have paid the dollar amount listed for the specified services received while a Healthfirst Leaf Plan member. I further certify that the documents attached to this form demonstrating proof of payment are accurate, true, and complete, in all respects. I also understand that any Healthfirst determination for reimbursement will be made subject to cost share and coinsurance requirements.

Signature \_\_\_\_\_ Date \_\_\_\_\_

\*If you are the authorized representative, you must sign above and provide the following information:

Name: \_\_\_\_\_ Phone #:( \_\_\_\_\_ ) \_\_\_\_\_ Relationship to Enrollee: \_\_\_\_\_

Address: \_\_\_\_\_

Was this form easy to fill out?  Yes  No If No, please explain why \_\_\_\_\_

\_\_\_\_\_  
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