



DUAL ELIGIBLE BENEFICIARIES – (Individuals covered by both Medicare and Medicaid)

The pharmacy benefit section of your member handbook will no longer be valid after April 1, 2023. Instead, refer to the information below.

There is an upcoming change to your Medicaid pharmacy benefits effective **April 1, 2023**. Your Medicare Part D pharmacy coverage and pharmacy are not changing.

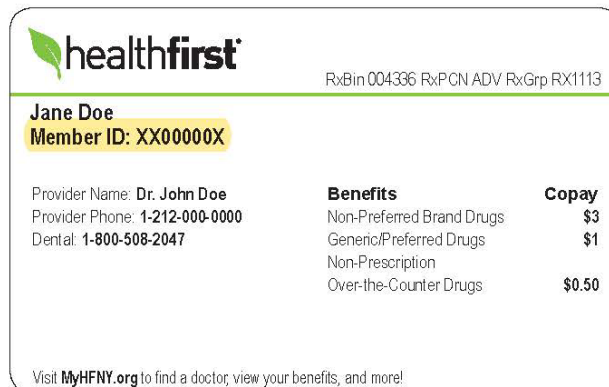
You can also continue to use your Medicare plan's over-the-counter (OTC) card at your pharmacy for non-prescription medications and certain medical supplies.

PHARMACY BENEFIT CHANGE:

- **Starting April 1, 2023, your Medicaid pharmacy prescriptions will not be covered by Healthfirst Medicaid Managed Care. They will be covered by Medicaid NYRx, the Medicaid pharmacy program.**
- **Most pharmacy prescriptions are covered by your Medicare Part D coverage. You may also use your Medicare plan's OTC card as stated above.**
- If Medicare does not cover a pharmacy prescription and you need to use your Medicaid pharmacy benefit, most pharmacies in New York State take the Medicaid NYRx pharmacy program. If your pharmacy does not take Medicaid, you may:
 - Ask your doctor to send a new prescription to a pharmacy that takes the Medicaid NYRx pharmacy program, or
 - Ask your pharmacist to transfer a refill to a pharmacy that takes the Medicaid NYRx pharmacy program.
- Locate a pharmacy that takes Medicaid NYRx at <https://member.emedny.org/>.
- You will need to show your pharmacist either your NYS Benefit Card **or** your Medicaid Health Plan Card. This will tell them your Client Identification Number (CIN).
 - Your NYS Benefit Card looks like this, and your CIN is highlighted:



- Your Medicaid Health Plan Card looks like this, and the location of the CIN is highlighted:



- Medicaid NYRx pharmacy program covers select prescription drugs, select prescription over-the-counter drugs, select prescription vitamins, and select prescription cough medication. The list of drugs covered by NYRx for Dual Eligible Beneficiaries can be found at: https://www.health.ny.gov/health_care/medicaid/program/medicaid_transition/medicare_exempt_drugs.htm

Do you have questions or need help?

The Medicaid Helpline can assist you. They can talk to you in your preferred language. They can be reached at **1-855-648-1909** (TTY 1-800-662-1220). They can answer your call:

- Monday to Friday, 8am–8pm
- Saturday, 9am–1pm

If you would like to request supporting aids, services, materials, or other information regarding this change in a different format or larger print, call the Member Services phone number on your Health Plan Card.



Coverage is provided by Healthfirst PHSP, Inc. and Healthfirst Health Plan, Inc. (collectively, "Healthfirst"). Plans contain exclusions and limitations.

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