

Changes to the  
Healthfirst CompleteCare (HMO D-SNP)  
2022  
Evidence of Coverage

November 2021

Dear Member,

**This is important information on changes in your Healthfirst CompleteCare Plan.**

We previously sent you the Evidence of Coverage (EOC) which provides information about your coverage as an enrollee in our plan. This notice is to let you know there were errors in your EOC. Below you will find information describing and correcting the errors. Please keep this information for your reference. The correct EOC can be found on our website at [HFMedicareMaterials.org](http://HFMedicareMaterials.org).

**Changes to your EOC**

<b>Where you can find the error in your 2022 EOC</b>	<b>Original Information</b>	<b>Corrected Information</b>	<b>What does this mean for you?</b>
Page 54, Section 2.1, Your medical benefits as a member of the plan	Medicare approved Healthfirst CompleteCare to provide [these benefits and/or lower copayments/ co-insurance] as part of the Value-Based Insurance Design program. This program lets Medicare try new ways to improve Medicare Advantage plans.	This paragraph will be deleted.	This paragraph is not applicable to your Plan.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at 1-888-260-1010. (TTY users should call 1-888-542-3821). We are available for phone calls 8am–8pm: 7 days a week Oct–Mar; M–F, Apr–Sept. Calls to these numbers are free.

Coverage is provided by Healthfirst Health Plan, Inc.

Healthfirst Health Plan, Inc. offers HMO plans that contract with the Federal Government. Enrollment in Healthfirst Medicare Plan depends on contract renewal.

Healthfirst complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-305-0408 (TTY 1-888-867-4132).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-866-305-0408 (TTY 1-888-542-3821)。