Healthfirst Medicare Advantage Plan
Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our
benefits and rules. If you have any questions, you can call and speak to a customer service
representative at 1-877-237-1303 (TTY 1-888-542-3821), 7 days a week, 8am–8pm.

UNDERSTANDING THE BENEFITS

☐ Review the full list of benefits found in the Evidence of Coverage (EOC), especially for
those services for which you routinely see a doctor. Visit HFMedicareMaterials.org
or call 1-877-237-1303 (TTY 1-888-542-3821) to view a copy of the EOC.

☐ Review our provider directory (or ask your doctor) to make sure the doctors you see
now are in the Healthfirst network. If they are not listed, it means you will likely have
to select a new doctor.

☐ Review our pharmacy directory to make sure the pharmacy you use for any
prescription medicines is in the Healthfirst network. If the pharmacy is not listed,
you will likely have to select a new pharmacy for your prescriptions.

UNDERSTANDING THE IMPORTANT RULES

☐ In addition to your monthly plan premium, you must continue to pay your
Medicare Part B premium. This premium is normally taken out of your
Social Security check each month.

☐ Benefits, premiums, and/or copayments/coinsurance may change on January 1, 2022.

☐ Except in emergency or urgent situations, we do not cover services by out-of-network
providers (doctors who are not listed in our provider directory).

☐ If this plan is a dual eligible special needs plan (D-SNP), your ability to enroll
will be based on verification that you are entitled to both Medicare and medical
assistance from a state plan under Medicaid.

Coverage is provided by Healthfirst Health Plan, Inc. Healthfirst Health Plan, Inc. offers HMO plans that contract with the
Federal Government. Healthfirst Medicare Plan has a contract with New York State Medicaid for Healthfirst CompleteCare
(HMO SNP) and a Coordination of Benefits Agreement with the New York State Department of Health for the Healthfirst Life
Improvement Plan (HMO SNP). Enrollment in Healthfirst Medicare Plan depends on contract renewal. Healthfirst Medicare
Plan, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national
origin, age, disability, or sex.