



Changes in Coverage of Audiology Services

Healthfirst is committed to working with valued providers like you to help our members receive the services they need to stay healthy. As your partner in health, we would like to inform you of some important upcoming changes affecting Audiology services coverage.

Effective **January 1, 2015**, all Audiologists must obtain prior authorization for hearing aids and hearing aid batteries for all Healthfirst PHSP and CompleteCare members. **Any claims for these services submitted on or after January 1, 2015 without prior authorization will result in denials.** Any unauthorized claims for those services that were submitted before December 31, 2014 and were denied will automatically be reprocessed for payment.

Thank you for your ongoing participation in providing quality, cost-effective healthcare to our members.