

Rights and Responsibilities upon Disenrollment

Until your participation ends, you will keep getting your medical services and drugs through Healthfirst AbsoluteCare FIDA Plan (Medicare-Medicaid Plan).

Can I be disenrolled from Healthfirst AbsoluteCare FIDA Plan?

You will be disenrolled from Healthfirst AbsoluteCare FIDA Plan when you meet or in certain situations as listed below:

- If there is a break in your Medicare Part A and Part B coverage.
- If you no longer qualify for Medicaid.
- If you permanently move out of our service area.
- If you are away from our service area for more than six consecutive months.
- If you move or take a long trip, you need to call Participant Services to find out if the place you are moving or traveling to is in Healthfirst AbsoluteCare FIDA Plan's service area.
- If you go to jail, prison, or a correctional facility.
- If you lie about or withhold information about other insurance you have for health care or prescription drugs.

In any of the above situations, the Enrollment Broker (New York Medicaid Choice) will send you a disenrollment notice and will be available to explain your other coverage options.

When can I choose to disenroll from Healthfirst AbsoluteCare FIDA Plan?

As a Participant, you may request to be disenrolled from Healthfirst AbsoluteCare FIDA Plan at any time, with or without a reason, but must enroll in another FIDA Plan or one of the Managed Long Term Care plans if you wish to continue to receive Medicaid long-term services and supports (LTSS). You may only disenroll by:

- Enrolling in another Medicare health or Part D plan, including a PACE organization;
- Calling 1-800-MEDICARE;
- Calling NYMC;
- Submitting a signed written request to NYMC.

See Chapter 10 of your Healthfirst AbsoluteCare FIDA Plan Participant Handbook for additional information.