

Did a Retro Disenrollment Cost You? Find the Correct Medicare Insurer to Bill

Providers who need assistance in identifying the correct Medicare insurer to bill when they receive recoupment letters related to the retro-disenrollment of Medicare patients have a ready resource for this information.

Your state's **Medicare Administrative Contractor (MAC)** often maintains web and telephone services that, 24-hours-a-day, allow providers to check patient eligibility.

In **New York**, *National Government Services*, www.ngsmedicare.com, provides online tools in addition to the following Interactive Voice Response (IVR) numbers:

- Hospitals and other Part A providers: **1-877-567-7205**
- Physicians and other Part B billers: **1-877-869-6504**

New Jersey's MAC, *Highmark Medicare Services*, has its own website, <https://www.highmarkmedicareservices.com>, and the following IVR numbers:

- Hospitals and other Part A providers: **1-877-235-8048**
- Physicians and other Part B billers: **1-877-235-8073**