

Provider Portal Updates Effective Immediately

Updated Portal Registration Requirements

- Portal registration now requires a valid claim number, in addition to a TIN, when creating an account
- This ensures proper authentication and security for our providers and their patients

New Portal Search Criteria and Enhanced Privacy

- Providers can now perform **Member Eligibility** searches and **Claim and Authorization** searches through the portal
 - Searches require both member name and DOB to ensure accuracy of results
 - Search results automatically suppress sensitive information identified by diagnosis codes to protect your patients' privacy