

### **HFProviderPortal.org is live! Create your new account today**

We're pleased to announce that the new Healthfirst Provider Portal at is now live. We've redesigned the portal to make it easier than ever to access the tools and resources you need 24 hours a day, 7 days a week.

To access the portal, you must create a new online account at **HFProviderPortal.org**. Your current username and password will not be valid on the new portal. You'll need your Taxpayer's Identification Number (TIN) and a paid claim number to get started. You'll also need to request access to view reports in the new portal.

The new portal has a clean look and feel, making navigation simple. The portal features enhanced functionality that lets you:

- Quickly and easily retrieve patient information
- Submit and view up-to-date authorization requests
- Conveniently access coverage policies, provider manuals, and our provider directory
- Ensure the privacy of sensitive information with improved security
- Update your practice information
- and much more

If you have any questions or concerns, please contact your Network Account Manager.