

2019 Renewal and Open Enrollment Timeline

For your convenience, here's a breakdown of enrollment and renewal information for Healthfirst Child Health Plus (CHP), Essential Plan, Leaf and Leaf Premier Plans, Medicaid, Pro EPO and Pro Plus EPO Plans, and Total EPO Plan.

Healthfirst Plan	Enrollment Period	How to Enroll	How to Renew
Child Health Plus (CHP)	All year	<p>1-855-432-2558 Monday to Friday 9am–6pm</p> <p>www.hfchoice.org/child-health-plus</p>	<p>Once a year, on or before the anniversary of when the member signed up</p> <p>1-844-500-9826 hfrenew.org</p>
Essential Plan	All year	<p>1-844-553-9055 Monday to Friday 9am–8pm</p> <p>www.hfchoice.org/essential-plans</p>	<p>Once a year, on or before the anniversary of when the member signed up</p> <p>1-844-500-9826 hfrenew.org</p>
Leaf and Leaf Premier Plans	<p>November 1, 2018– January 31, 2019</p> <p>Special Enrollment available all year via Qualified Life Event</p>	<p>1-888-974-5809 Monday to Friday 9am–8pm</p> <p>www.hfchoice.org/individual-and-family</p>	<p>1-844-500-9826 Monday to Friday 9am–6pm during open enrollment period or special enrollment</p> <p>hfrenew.org</p>

Provider Alerts

<p>Medicaid</p>	<p>All year</p>	<p>1-844-531-5717 Monday to Friday 9am–6pm www.hfchoice.org/ medicaid</p>	<p>Once a year, on or before the anniversary of when the member signed up 1-844-500-9826 hfrenew.org</p>
<p>Pro EPO and Pro Plus EPO Plans</p>	<p>All year</p>	<p>Employers may call Employer Services for a free quote. 1-844-785-1652 Monday to Friday 9am–5pm www.hfchoice.org/ small-plans</p>	<p>Employers should contact their broker or Healthfirst Representative. Note: Employers may renew up to 90 days prior to their term date.</p>
<p>Total EPO Plan</p>	<p>November 1, 2018– January 31, 2019 Special Enrollment available within 60 days of a Qualifying Life Event.</p>	<p>1-844-785-1650 Monday to Friday 8am–6pm hfchoice.org/ healthfirst-total-epo</p>	<p>Members may renew by logging into their member portal at MyHFNY.org</p>