

### **The Electronic Funds Transfer (EFT)/ Electronic Remittance Advice (ERA) Program**

The Electronic Funds Transfer (EFT)/Electronic Remittance Advice (ERA) program offers convenient services that allow direct deposit and automated documentation of Healthfirst New York (HFNY) claim payments. With EFT, reimbursements are wired directly into the vendor's checking account, which means no lost checks, no deposit slips to prepare, and no waiting for checks to clear. ERA is a digital Explanation of Payment (EOP), an electronic statement that reduces paperwork and allows the vendor to easily reconcile reimbursements to their patient accounts.

#### **You may obtain the EFT form from the following sources only:**

- ✓ At our Healthfirst Provider Secure Services website, accessible at [www.healthfirst.org/providers](http://www.healthfirst.org/providers). You must sign in with your username and password. If you do not currently have an account, you must create one to access the form.
- ✓ Provider Services, 1-888-801-1660, Monday to Friday, 8:30am to 5:30pm